

midsona

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QUALITY POLICY

MIDSONA GROUP



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1 **Background and Purpose**

To ensure that Midsona comply with applicable laws and regulations and that the Group values and way of working is valid throughout our entire organization, the group has developed group wide policies, including this policy.

This Quality policy regulates in an uniform way how the group manages activities related to quality as well as defining roles and responsibilities for the area.

2 **Roles and Responsibilities**

2.1 ***Appointed owner***

Midsona General Management is the Appointed owner of this Policy.
The Appointed owner is responsible for:

- Identifying relevant stakeholders
- Defining methods of communication
- Designing relevant training methods
- Monitoring the Policy

2.2 ***Authorized approver***

The Board of Midsona is the Authorized approver of this Policy.

Exceptions to this policy are not allowed, unless otherwise approved by the Authorized Approver.



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3 **Audience**

3.1 **Target Group**

This policy applies to all entities within Midsona.

3.2 **Training/Communication**

Quality Director is responsible for decision about local training in coordination with Appointed Owner.

4 **Monitoring**

The adherence to, and relevance of, this policy is continuously followed up by self-assessment where the target group report adherence and the appointed policy owner has the oversight and monitor compliance.

5 **Our commitment**

Midsona's business is, at all stages, characterized by outmost quality and is adapted to the demands of the market. Through this, we create benefit to our customers based on their needs, expectations and demands.

Product safety is always of highest priority and the quality work is done systematically, actively and continuously.

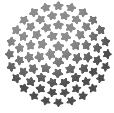
We provide products with **high quality** that are trusted and preferred by consumers and deliver on our promise to help people live a healthier life.

We **comply** with current legislation and Midsona's Code of Conduct and take consideration for relevant business guidelines and internal requirements.

We have clear, realistic and measurable **quality goals** in order to ensure product quality.

We **choose our suppliers** with great care and focus on developing a long-term, broad supplier cooperation. Each supplier must sign Midsona's Supplier Code of conduct.

We continuously **challenge ourselves** to improve our assortment, our processes and our management system to guarantee product safety.



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By **education, training and coaching**, our employees are given the prerequisites needed to fulfill demands and expectations.

Quality is a **strategic** question touching upon all processes in the company and the Group management support, coordinate and follow up on the company's quality work